

**ATAL INNOVATION MISSION
NITI AAYOG, GOVT. OF INDIA**

Guidelines for ATL Equipment Vendors

1. It is mandatory for all vendors to provide installation and equipment training to the Schools (Principal/ ATL-incharge/ faculty members) on handling and usage of equipment, after the delivery of the equipment, at no additional charge.
2. It is mandatory for all vendors to provide 2 years of comprehensive warranty at no additional charge (including for 3D printers). If the school requires repairing of an ATL equipment, then the vendor should provide a replacement till the time the equipment is fully repaired).
3. Vendors should clearly indicate the timeline for delivery of packages, installation and training. The delivery time should not be more than 2 months.
4. The vendors should maintain a supply chain of consumables and other items for 5 years.
5. The vendors should provide 3 year comprehensive AMC, wherever applicable, and clearly indicate the terms and conditions of the same.
6. The vendors should indicate both itemized prices and package wise pricing and provide detailed specification and brand name of all the equipment
7. The vendor should provide all required documents for verification by the school at the time of purchase of equipment. Authorized signatory must sign the documents.
8. The vendors should have a mechanism for proper disposal of e-waste.
9. In case the vendors are third party vendors or channel partners, they should ensure timely availability of all equipment and associated services to the School, to avoid any delay or inconvenience to the schools.
10. In case some schools are unhappy with the services of some selected vendors, they would not be permitted to provide services to other ATL schools.